



**Schwartz**  
**Residential**  
**Roofing**

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Macon, Georgia 31208  
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David & Angelia Chambers  
6821 Bethel Church Road  
Lizella, GA 31052

Schwartz Residential Roofing appreciates your feedback. Please let us know what you think.

Please rate on the following scale:

1 – Did Not Meet Expectations, 3 – Met Expectations, 5 – Exceeded Expectations

**BEFORE THE JOB BEGAN**

Punctuality of appointments and phone calls	1	2	3	4	5
Knowledge of the Customer Service Representative	1	2	3	4	5
Communication Before the Job	1	2	3	4	5

**THE CREW AND WORKMANSHIP**

Overall quality of the roof installation	1	2	3	4	5
Clean up after the job was complete	1	2	3	4	5
Politeness	1	2	3	4	5
Protection of your property during the job	1	2	3	4	5

**DURING THE INSTALLATION OF THE NEW ROOF**

Length of time in which the job was completed	1	2	3	4	5
Communication during the job	1	2	3	4	5

**OVERALL**

Overall experience with Schwartz Residential Roofing	1	2	3	4	5
Would you recommend Schwartz to your friends and Family?					No Yes
Can we use you as a reference to other homeowners considering Schwartz?					No Yes

Additional Comments:

*From start to finish Job was outstanding done & completed. I told my wife this is neatest and best roof we've ever had even when this house was built in 1968*

*Good Job & Thanks to you. Thank to all the workers*

*David F Chambers*  
Signature

*11-27-09*  
Date