Schwartz Residential Roofing

Katie Rogel
1450 Johnson Road
Macon, GA 31220

Schwartz Residential Roofing appreciates your feedback. Please let us know what you think.

Please rate on the following scale:
1 – Did Not Meet Expectations, 3 – Met Expectations, 5 – Exceeded Expectations

BEFORE THE JOB BEGAN

Punctuality of appointments and phone calls	1	2	3	4	(5)
Knowledge of the Customer Service Representative	1	2	3	4	(5)
Communication Before the Job	1	2	3	4	(5)

THE CREW AND WORKMANSHIP

Overall quality of the roof installation	1	2	3	4	(5)
Clean up after the job was complete	1	2	3	4	(5)
Politeness	1	2	3	4	(5)
Protection of your property during the job	1	2	3	4	(5)

DURING THE INSTALLATION OF THE NEW ROOF

Length of time in which the job was completed	1	2	3	4	(5)
Communication during the job	1	2	3	4	(5)

OVERALL

Overall experience with Schwartz Residential Roofing	1	2	3	4	(5)
Would you recommend Schwartz to your friends and Family?				No	(Yes)
Can we use you as a reference to other homeowners considering Schwartz?				No	(Yes)

Additional Comments:

Couldn't have asked for better service! This company has its act together. George - you're the most patient person ever. Your knowledge and professionalism sold me. Your whole crew was the same way! Excellent job! Thanks!

Kathleen M. Rogel
Signature

5/26/10
Date