



Schwartz Residential Roofing

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Mr. Arthur Hardy
104 Carriage Lakes Court
Macon, GA 31210

Schwartz Residential Roofing appreciates your feedback. Please let us know what you think.

Please rate on the following scale:

1 – Did Not Meet Expectations, 3 – Met Expectations, 5 – Exceeded Expectations

BEFORE THE JOB BEGAN

Punctuality of appointments and phone calls	1	2	3	4	5
Knowledge of the Customer Service Representative	1	2	3	4	5
Communication Before the Job	1	2	3	4	5

THE CREW AND WORKMANSHIP

Overall quality of the roof installation	1	2	3	4	5
Clean up after the job was complete	1	2	3	4	5
Politeness	1	2	3	4	5
Protection of your property during the job	1	2	3	4	5

DURING THE INSTALLATION OF THE NEW ROOF

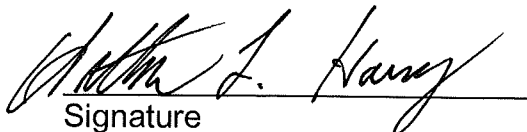
Length of time in which the job was completed	1	2	3	4	5
Communication during the job	1	2	3	4	5

OVERALL

Overall experience with Schwartz Residential Roofing	1	2	3	4	5
Would you recommend Schwartz to your friends and Family?					No <input checked="" type="radio"/> Yes
Can we use you as a reference to other homeowners considering Schwartz?					No <input checked="" type="radio"/> Yes

Additional Comments:

I now, know why your company has survived as long as it has. Great work and professionalism will always stand the test of time. Outstanding!


Signature

11/5/10
Date