



Mr. Charles Wallace  
 569 Lokchapee Drive  
 Macon, GA 31210

Schwartz Residential Roofing appreciates your feedback. Please let us know what you think.

Please rate on the following scale:

1 – Did Not Meet Expectations, 3 – Met Expectations, 5 – Exceeded Expectations

**BEFORE THE JOB BEGAN**

Punctuality of appointments and phone calls	1	2	3	4	5
Knowledge of the Customer Service Representative	1	2	3	4	5
Communication Before the Job	1	2	3	4	5

**THE CREW AND WORKMANSHIP**

Overall quality of the roof installation	1	2	3	4	5
Clean up after the job was complete	1	2	3	4	5
Politeness	1	2	3	4	5
Protection of your property during the job	1	2	3	4	5

**DURING THE INSTALLATION OF THE NEW ROOF**

Length of time in which the job was completed	1	2	3	4	5
Communication during the job	1	2	3	4	5

**OVERALL**

Overall experience with Schwartz Residential Roofing	1	2	3	4	5
Would you recommend Schwartz to your friends and Family?				No	Yes
Can we use you as a reference to other homeowners considering Schwartz?				No	Yes

Additional Comments:

I WAS VERY IMPRESSED BY THE PROFESSIONALISM AND COURTESY  
OF EVERY MEMBER OF THE SCHWARTZ TEAM. I HIGHLY RECOMMEND  
YOUR COMPANY TO OTHERS.

Charles R. Wallace  
 Signature

4 MAY 2010  
 Date