



Schwartz Residential Roofing

279 Reid Street • P.O. Box 4223
Macon, Georgia 31208
478.745.6563 • fax 478.745.2711
www.leschwartz.com

Gary & Cornelia Evans
1002 Ousley Place
Macon, GA 31210

Schwartz Residential Roofing appreciates your feedback. Please let us know what you think.

Please rate on the following scale:

1 – Did Not Meet Expectations, 3 – Met Expectations, 5 – Exceeded Expectations

BEFORE THE JOB BEGAN

| | | | | | |
|--|---|---|---|---|------------------|
| Punctuality of appointments and phone calls | 1 | 2 | 3 | 4 | (5) + WILL SCOTT |
| Knowledge of the Customer Service Representative | 1 | 2 | 3 | 4 | (5) + WILL SCOTT |
| Communication Before the Job | 1 | 2 | 3 | 4 | (5) + WILL SCOTT |

THE CREW AND WORKMANSHIP

| | | | | | |
|--|---|---|---|---|--------|
| Overall quality of the roof installation | 1 | 2 | 3 | 4 | (5) + |
| Clean up after the job was complete | 1 | 2 | 3 | 4 | (5) ++ |
| Politeness | 1 | 2 | 3 | 4 | (5) + |
| Protection of your property during the job | 1 | 2 | 3 | 4 | (5) + |

DURING THE INSTALLATION OF THE NEW ROOF

| | | | | | |
|---|---|---|---|---|------------------|
| Length of time in which the job was completed | 1 | 2 | 3 | 4 | (5) |
| Communication during the job | 1 | 2 | 3 | 4 | (5) + WILL SCOTT |

OVERALL

| | | | | | |
|---|---|---|---|---|---------------------|
| Overall experience with Schwartz Residential Roofing | 1 | 2 | 3 | 4 | (5) ++ |
| Would you recommend Schwartz to your friends and Family? | | | | | No (Yes) ABSOLUTELY |
| Can we use you as a reference to other homeowners considering Schwartz? | | | | | No (Yes) |

Additional Comments:

SCHWARTZ EXCEEDED BY FAR THE WORKMANSHIP AND PROFESSIONALISM OF ANY OF THE CONTRACTORS WE HAVE EVER USED IN THE PAST! (FEEL FREE TO QUOTE ME)

Gary P. Evans
Signature

I JUST WISH ALL CONTRACTORS WERE LIKE SCHWARTZ,
19 JULY 2011
Date