



Schwartz Residential Roofing

Mike Miller
214 Falcon Crest
Warner Robins, GA

Schwartz Residential Roofing appreciates your feedback. Please let us know what you think.

Please rate on the following scale:

1 – Did Not Meet Expectations, 3 – Met Expectations, 5 – Exceeded Expectations

BEFORE THE JOB BEGAN

Punctuality of appointments and phone calls	1	2	3	4	5
Knowledge of the Customer Service Representative	1	2	3	4	5
Communication Before the Job	1	2	3	4	5

THE CREW AND WORKMANSHIP

Overall quality of the roof installation	1	2	3	4	5
Clean up after the job was complete	1	2	3	4	5
Politeness	1	2	3	4	5
Protection of your property during the job	1	2	3	4	5

DURING THE INSTALLATION OF THE NEW ROOF

Length of time in which the job was completed	1	2	3	4	5
Communication during the job	1	2	3	4	5

OVERALL

Overall experience with Schwartz Residential Roofing	1	2	3	4	5
Would you recommend Schwartz to your friends and Family?					No Yes
Can we use you as a reference to other homeowners considering Schwartz?					No Yes

Additional Comments:

Judd
Same paint damage but ~~lost~~ identified and made arrangements to fix quickly. Very sensitive to my expectations and maintained excellent communications during the job

M. Miller
Signature

11/2/10
Date