



# Schwartz Residential Roofing

Mr. & Mrs. Williams  
1486 Maplewood Drive  
Macon, GA 31210

Schwartz Residential Roofing appreciates your feedback. Please let us know what you think.

Please rate on the following scale:

1 – Did Not Meet Expectations, 3 – Met Expectations, 5 – Exceeded Expectations

### BEFORE THE JOB BEGAN

Punctuality of appointments and phone calls	1	2	3	4	5
Knowledge of the Customer Service Representative	1	2	3	4	5
Communication Before the Job	1	2	3	4	5

### THE CREW AND WORKMANSHIP

Overall quality of the roof installation	1	2	3	4	5
Clean up after the job was complete	1	2	3	4	5
Politeness	1	2	3	4	5
Protection of your property during the job	1	2	3	4	5

### DURING THE INSTALLATION OF THE NEW ROOF

Length of time in which the job was completed	1	2	3	4	5
Communication during the job	1	2	3	4	5

### OVERALL

Overall experience with Schwartz Residential Roofing	1	2	3	4	5
Would you recommend Schwartz to your friends and Family?				No	Yes
Can we use you as a reference to other homeowners considering Schwartz?				No	Yes

Already have

Additional Comments:

Excellent work, people were friendly & knowledgeable. Our neighbors even bragged on how quickly the work was done!

  
Signature

9/2/10  
Date