



Schwartz Residential Roofing

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Macon, Georgia 31208
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www.leschwartz.com

Mary Aiken Wright
212 South Lee Street
Forsyth, GA

Schwartz Residential Roofing appreciates your feedback. Please let us know what you think.

Please rate on the following scale:

1 – Did Not Meet Expectations, 3 – Met Expectations, 5 – Exceeded Expectations

BEFORE THE JOB BEGAN

Punctuality of appointments and phone calls	1	2	3	4	5
Knowledge of the Customer Service Representative	1	2	3	4	5
Communication Before the Job	1	2	3	4	5

THE CREW AND WORKMANSHIP

Overall quality of the roof installation	1	2	3	4	5
Clean up after the job was complete	1	2	3	4	5
Politeness	1	2	3	4	5
Protection of your property during the job	1	2	3	4	5

DURING THE INSTALLATION OF THE NEW ROOF

Length of time in which the job was completed	1	2	3	4	5	<i>very fast & efficient</i>
Communication during the job	1	2	3	4	5	

OVERALL

Overall experience with Schwartz Residential Roofing	1	2	3	4	5	
Would you recommend Schwartz to your friends and Family?					No	Yes
Can we use you as a reference to other homeowners considering Schwartz?					No	Yes

Additional Comments:

Extremely impressed w/ Schwartz! Joe Hanson could have been more knowledgeable! Workers were amazing, working beyond 5pm!

[Handwritten Signature]

4/12/10
Date

Do need someone to prep Schwartz sign - have left message - to help you -