



**Schwartz
Residential
Roofing**

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Ronnie Holley
208 Southfield Court
Bonaire, GA

Schwartz Residential Roofing appreciates your feedback. Please let us know what you think.

Please rate on the following scale:

1 – Did Not Meet Expectations, 3 – Met Expectations, 5 – Exceeded Expectations

BEFORE THE JOB BEGAN

Punctuality of appointments and phone calls	1	2	3	4	5
Knowledge of the Customer Service Representative	1	2	3	4	5
Communication Before the Job	1	2	3	4	5

THE CREW AND WORKMANSHIP

Overall quality of the roof installation	1	2	3	4	5
Clean up after the job was complete	1	2	3	4	5
Politeness	1	2	3	4	5
Protection of your property during the job	1	2	3	4	5

DURING THE INSTALLATION OF THE NEW ROOF

Length of time in which the job was completed	1	2	3	4	5
Communication during the job	1	2	3	4	5

OVERALL

Overall experience with Schwartz Residential Roofing	1	2	3	4	5
Would you recommend Schwartz to your friends and Family?					No <u>Yes</u>
Can we use you as a reference to other homeowners considering Schwartz?					No <u>Yes</u>

Additional Comments:

Very seldom you see someone keep their word and what they would do. Will and he went over all the details and he exceeded my expectations in every way. Just and "All of your workers" were "great" Excellent job! Thanks!

Ronnie Holley

Signature

10 Jan 2011

Date